

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shmuel (nmi) Shaffer et al.
Filing Date: March 23, 2004
Title: *Presence-Based Management in a Communication Network*

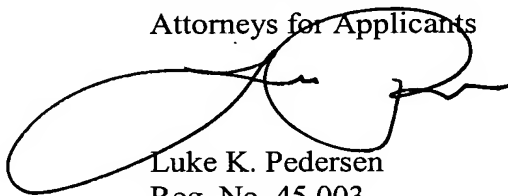
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Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Under 37 C.F.R. §§ 1.56, .97, and .98, Applicants respectfully request that the references listed in the attached PTO-1449 form be considered and cited in the examination of the Application. The present Application was filed after June 30, 2003. Therefore, under the July 11, 2003, waiver of 37 C.F.R. § 1.98(a)(2)(i) by the U.S. Patent and Trademark Office, copies of U.S. Patents and U.S. Patent Application Publications listed in the attached PTO-1449 form are not enclosed. Copies of all other references are enclosed for the convenience of the Examiner.

Respectfully submitted,
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PTO-1449 Information Disclosure Citation in an Application			Application No. Docket Number 062891.1244		Applicant(s) Shmuel (nmi) Shaffer et al. Group Art Unit Filing Date March 23, 2004		
U.S. PATENT DOCUMENTS							
		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
	A						
	B						
	C						
	D						
	E						
	F						
	G						
	H						
	I						
	J						
	K						
	L						
FOREIGN PATENT DOCUMENTS							
		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION
	M						YES NO
NON-PATENT DOCUMENTS							
		DOCUMENT (Including Author, Title, Source, and Pertinent Pages)					DATE
	N	U.S. Patent Application Serial No. 10/428,401, entitled "Method and System for Automatic Contact Distribution Utilizing Presence Detection," filed May 2, 2003, specification 30 pages, formal figures 2 pages					05/02/2003
	O	U.S. Patent Application Serial No. 10/649,452, entitled "Method and System for Managing Calls of an Automatic Call Distributor," filed August 25, 2003, specification 34 pages, formal figures 2 pages					08/25/2003
	P	U.S. Patent Application Serial No. 10/649,517, entitled "Method and System for Utilizing Proxy Designation in a Call System," filed August 25, 2003, specification 43 pages, formal figures 2 pages					08/25/2003
	Q	J. Peterson et al., NeuStar, "Trait-Based Authorization Requirements for the session Initiation Protocol (SIP)," September 2003, pp. 1-13					September 2003
	R						
EXAMINER				DATE CONSIDERED			
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.							